

FACT SHEET



Sync for Cloud and On Premises

Now, with GoTab Sync, we're offering the ability to run in the cloud, on-premises, or easily switch between the two depending on your business needs.



NEVER SKIP A BEAT WITH GOTAB SYNC

In the event of an internet disruption, GoTab allows you to swiftly switch to run GoTab on-premises, where you can benefit from an array of features. You can continue to manage orders, share tabs across fixed and mobile POS systems, kiosks, kitchen displays and printers, manage inventory and process payments.

"GoTab's cloud-native architecture offers innumerable benefits, enabling guests and staff to collaborate on a shared ordering and checkout experience. With the addition of on premises deployment, we're providing the scalability and adaptability of the cloud with the continuity of operations unique to on-premises setups. It's a win for both operators and guests."

-Tim McLaughlin, GoTab CEO & Co-Founder

KEY FEATURES



Full Tab Sharing

GoTab continues to operate with a shared tab model for POS users while offline, whether fixed or handheld POS, Kiosk devices and payment terminals.



Complete Payment Options

GoTab standalone payment terminals will continue processing debit and credit cards, and cash drawers will also function as normal.



Kitchen Display System & Printer Operations

KDS screens continue to show orders taken on POS terminals and operators will be able to bump tickets and print.



Automatic Detection

When GoTab detects an internet disruption, POS and KDS users are notified in-app with a banner alert. Operators can also proactively switch to on-premise mode at their discretion.



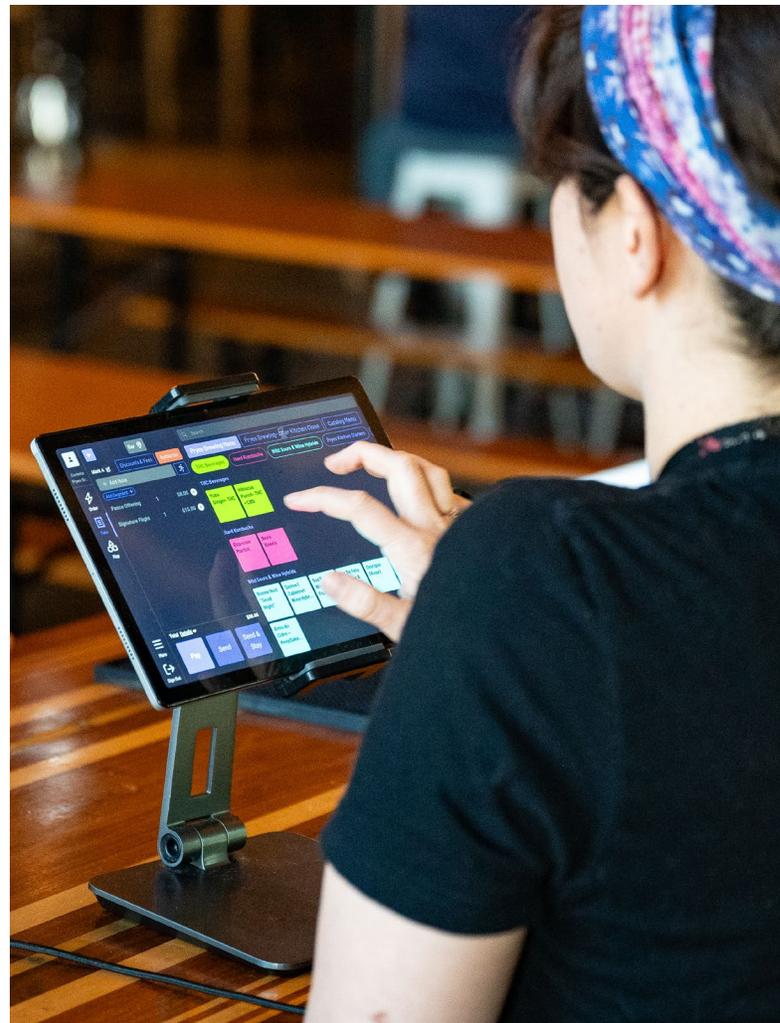
Local Storage

In the event of an internet disruption, GoTab retains transaction records and other relevant data on the local device. Whether the disruption is due to a poor signal, internet outages, or being in a remote location, the local data storage capability ensures that ongoing transactions are not interrupted.



Automatic Syncing

Once internet access is restored, GoTab devices will synchronize locally stored data with the cloud. This seamless process minimizes the risk of data loss, ensuring that all records are captured and accounted for.



OVERALL BENEFITS

GoTab provides operators with resources and best practices that enhance guest-focused ordering, payment, and fulfillment, enabling them to attain, on average:



35-50%
increased check
totals

Faster Turn Times

Optimize food run times, order accuracy, and guest satisfaction. Guests and staff are instantly updated with 86s or delays.



25%
quicker table
turnovers

Guest-Centric Technology

Guests can add to server-initiated tabs and close out at their own pace. Fewer errors, higher checks, better experience.



30-50%
improved labor
efficiency

Smarter Staffing

Improve employee productivity and create a more seamless and cost-effective operation.

INDUSTRIES WE SERVE

Restaurants

Bars

Ghost Kitchens

Breweries

Stadiums & Entertainment

Food Trucks

Food Halls

Catering & Events

Quick Service

Eatertainment

Country Clubs

Fast Casual

Hotels

Coffee Shops

Fine Dining

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